

Welcome to your CTM Powered Mobility Scooter/Chair

- distributed by Allied Medical Ltd



CTM warrants its Mobility Scooter and Powerchair products to be free from defects in materials and workmanship for a period of time from the date of purchase by you the end user. These are subject to certain limitations and exclusions as defined below and supported locally by Allied Medical.

Frame

The frame is covered by a 36 month warranty and CTM/Allied Medical will at its discretion repair or replace any warrantable weldment or frame section which fails within the warranty period.

Motors/Transaxle/Brake & Electronics

These components are covered by a 24 month period to be free from defects in material and workmanship under normal use. CTM/Allied Medical will at its discretion repair or replace any warrantable Motor/Transaxle/Brake or Electronic components which fail within the warranty period.

Batteries & Battery Charger

The batteries and battery chargers that have been supplied with your CTM Mobility product are covered by a separate warranty offered by the battery and battery charger Manufacturer. This is for a period of twelve (12) months from date of purchase.

Exclusions

- Normal wear and tear
- Consumable wear items such as tyres, tubes, brake pads, suspension and motor brushes
- Upholstery, seating and armrests
- Surface/cosmetic damage to body panels, shrouds and cowlings due to scratches, stone chips etc.
- Any damage resulting from a natural disaster or Act of God
- Any damage resulting from unauthorised repairs or modifications
- Any damage resulting from negligent operation, storage or maintenance
- Delivery of the scooter to and from your authorised CTM /Allied Medical service contractor
- Labour, service calls, shipping and any costs relating to loss of use
- Products used commercially or in rental fleets
- Fault or damage caused to batteries through improper use, including incorrect charging may not be covered under warranty

We recommend you get your CTM Powered Mobility Scooter/Chair serviced regularly by your local Authorised Dealer every 6-12 months depending on usage.

Nothing herein contained shall be construed in any way as excluding or limiting your rights under the Consumer Guarantees Act 1993.

Warranty Registration

Name	Date of Purchase / /
Phone	Authorised Dealer
Street Address	Model
	Serial #
Suburb	
Town/City	
Signature & Date	Please complete and return to: Allied Medical Ltd PO Box 302250 North Harbour Auckland 0632 Email to: customercare@alliedmedical.co.nz



Warranty Registration

Date of Purchase

/

/

Authorised Dealer:

Model

Serial #

Service Date

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Next Service Due

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Serviced By

Service Notes

Service Date

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Next Service Due

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Serviced By

Service Notes

Service Date

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Next Service Due

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Service Notes