

Day Hub



User manual

relish.

English

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Help

1. Please refer to the troubleshooting guides and FAQ section of the Relish website (www.relish-life.com).

2. You can also view troubleshooting videos here:



3. If you're still encountering problems, please contact Relish customer service on: info@relish-life.com or +44 (0) 203 488 2001 (Monday to Friday, 8:30-5:30 GMT), quoting your order number.

We'll do our best to get back within two working days.

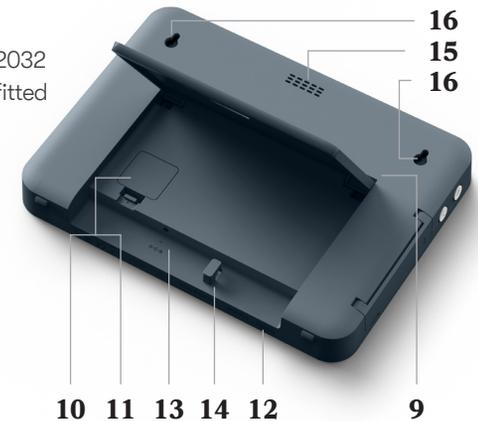
Relish Day Hub

Included in your box:

- Day Hub
- Power adapter and regional plugs
- Task List card
- Transparent cover
- 5 spare Task List cards and 1 transparent cover



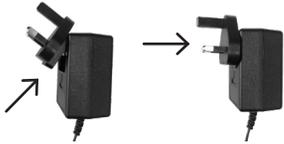
- 9 Stand
10 Battery door
11 Lithium coin cell CR2032 battery (included & fitted to the device)
12 Serial number
13 AC power input
14 Cable hook
15 Speaker
16 Hanging Holes



Getting Started

1. Select the appropriate plug for your region and fit it to the power adapter.

Use only the supplied power adapter and plugs (using third-party parts will void your warranty).



2. Open the stand. Pass the cable through the lozenge shaped hole in the stand and loop the end of the cable over the cable tidy hook on the rear of the product.

Do not pass the cable through the hole in the stand if you're wall mounting the product.



3. Insert the power cable into the AC power input at the back of the device.

Please leave your device plugged in / switched on at all times. It's designed to be energy efficient, keeping running costs to the bare minimum.

4. Insert the plug into a mains power outlet. If you're planning on connecting the device to Wi-Fi, please make sure the chosen plug socket is within good range of your Wi-Fi router.

5. Position the device on a stable surface where it is easy to access and is in clear line of sight.

Alternatively, you can wall mount the device using the hanging holes.

To wall mount use two M3 x 6mm screws, spaced 190mm (19cm) apart.

We recommend using a spirit level to make sure they're installed level. (Screws not included).

Device Setup

1. The device will turn on as soon as it's plugged into the mains. Please wait a few seconds while it loads.

2. A setup guide will appear on the display when you use the device for the first time. Please follow these step-by-step instructions to get your device ready for use.

3. Setup will take between 10 and 20 minutes to complete, and you will need a permanent fine liner or ball point pen and a scrap piece of paper.

You can change your device settings at any time via the Settings Menu. To access the menu, press the Menu button on the left-hand side of the product (☰).

Automatic Time & Date Synchronisation

This device uses advanced technology to ensure it keeps perfect time, and automatically updates to the correct date and year – even if it's unplugged for weeks at a time. It works reliably in all regions, including those that practice Daylight Saving Time (DST).

Time and date settings will be synchronised automatically if the device is connected to Wi-Fi, or you can set these manually in the Setup Guide or Settings Menu.

If the device is unplugged it uses a battery to remember the time and date settings.

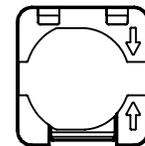
Please replace this battery every 8 to 10 years by following the steps below.

1. Keep your device plugged into the mains.

2. Remove the battery door (which is located behind the stand).

3. Gently lever out the battery by inserting a blunt non-conductive implement (e.g. a plastic pen lid) into the gap highlighted by the two arrow icons.

4. Carefully insert the new battery and replace the battery door.



This device does not support batteries with bitter coatings.

Task Alerts



Once the device is setup correctly, Task Alerts will sound on this device at the same times every day, helping you keep to a regular routine.

Please only add tasks which you would like to complete every day, at the same times.

1. When a task is due for completion, the corresponding Task Button will flash orange, and an audible alert will sound.
2. When you complete the task, press the Task Button to mark it as completed.
3. It will then glow green, giving you a visual record of which tasks have been completed that day. (Uncompleted tasks will continue to glow orange).

It's essential that the Task Alert times programmed into the device match the times written on your Task List.

To check your Task Alert times, press the menu button on the left-hand side of the device, navigate down to 'Task Alerts', then select 'Review Task Alert times'.

Your Task List will reset at 3am every night, ready for the following day.

To change your Task Alerts or Task Alert times, press the menu button on the left-hand side of the device, navigate down to 'Task Alert', then select 'Edit a Task Alert'. Spare Task List cards are included in the product packaging.

Task Alert Volume

The volume of the Task Alert sounds can be adjusted in the Settings Menu.

The volume can be fine-tuned further by pressing the easily accessible Volume Up (▲) or Volume Down (▼) buttons on the side of the device.

Wi-Fi (optional)

This device will perform all functions perfectly out of the box, and without connecting to your Wi-Fi network.

You do not need Wi-Fi access to use this product.

However, if you do have Wi-Fi

Pressing the Volume Buttons will only adjust the volume of that specific device, and will not change the settings of any connected devices. (This only applies if your device is connected to a Relish Day Connect / Connect(s).

at home we highly recommend connecting this device to your network when prompted in the initial setup stages. This will simplify the rest of the device setup process, maximise connectivity with other Relish products and enable automatic software updates.

Wi-Fi: Connect using WPS

WPS (Wi-Fi Protected Setup) is a functionality built into many wireless routers to make it easier for users to connect to the internet.

- Please follow the instructions in the device's Settings Menu to guide you

through setup using this feature.

- Please note that not all Wi-Fi routers support WPS. In this instance, please enter the password manually when prompted in the device's Settings Menu.

Wi-Fi: Manual password entry

If WPS is not used, you will need to manually select the correct Wi-Fi network and enter the Wi-Fi password manually using an on-screen keyboard. The keyboard can be navigated

using the buttons on the left-hand side of the device.

Once you have entered all the Wi-Fi password characters, navigate to 'Confirm' and press the OK button.

Wi-Fi Signal Strength

Wi-Fi signal strength can be viewed in the top right-hand corner of the Settings Menu screen.



Strong
Wi-Fi signal



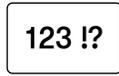
Weaker
Wi-Fi signal

On-Screen Keyboard

To navigate to:



Scroll left



Numbers & symbols



Scroll right



Additional symbols



Lower case



Delete a character



Upper case



Enter a space

Pair to a Day Connect (optional)

You can pair this device with a Relish Day Connect and receive Task Alerts in multiple rooms at the same time.

To pair your Day Hub to a Day Connect please follow the below steps:

1. Press the menu button (☰) on the left-hand side of your Day Connect device.
2. Select 'Pairing and unpairing devices'.
3. Select 'Pair'.
4. Follow the step-by-step instructions.

Devices can pair wirelessly up to 30 meters (100 feet) apart, or anywhere within your home Wi-Fi network.

If your devices do not pair successfully, please try the following:

- Move the devices closer together (if not connected to Wi-Fi).

- Move the devices closer to your Wi-Fi router (if connecting via Wi-Fi).

- Move the devices to locations where there are no signal-blocking obstructions between them or the Wi-Fi router.

Obstructions might include thick walls or large electronic appliances (e.g. washing machines, microwaves, dishwashers, ovens, refrigerators, or air conditioners).

Device-to-device pairing strength can be viewed in the top right-hand corner of the Settings Menu screen.



Paired



Strong pairing signal



Weaker pairing signal

Unpair a Day Connect (optional)

To unpair your devices please follow the below steps:

1. Press the menu button on the left-hand side of your Day Hub device.
 2. Select 'Pairing and unpairing devices'.
 3. Select 'Unpair a Day Connect'.
 4. Select the Day Connect you would like to unpair.
- You can review connected devices in the Settings Menu.

Factory Reset

To restore your device to factory settings please follow the instructions in the 'Factory Reset' option in the Settings Menu (☰).

Software Updates

We occasionally issue software updates that optimise the performance of this device. These will be installed automatically overnight if the device is connected to Wi-Fi and plugged into a plug socket.

Software updates are only available for devices that are connected to a Wi-Fi network. If your device is working but not connected to Wi-Fi, don't worry - it doesn't need updating.

Please follow the below steps to check and/or manually update the device's software:

1. Ensure your device is connected to Wi-Fi.
2. Press the Menu button on the left-hand side of the device.
3. Select 'Software update'.
4. Follow the step-by-step instructions.

Software updates should take no more than 5 minutes.

CAUTION

Do not unplug your device whilst your device is updating

Warranty Registration

This Limited Warranty is extended to the original end-user purchaser or the person receiving the product as a gift. It can be transferred provided the current owner furnishes the original proof of purchase from an authorised Relish store or reseller. Unless a different warranty period is stated at the time of purchase, and evidence of this can be proven, your Relish product is covered for a period of 2 years from the date of retail purchase by the original end-use purchaser.

Correct disposal of this product - this marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health



from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources.

Technical Specification

Connectivity: 2.4G WiFi

Output: DC 5V / 1A

Adapter input: AC100-240V 50/60Hz

Battery: Lithium Coin Cell CR2032



Important safety information

1. Read these instructions.
2. Keep these instructions.
3. Please heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water. Do not expose apparatus to dripping or splashing and do not place objects filled with liquids, such as vases, on or near the apparatus. To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture.
6. Clean only with dry soft cloth. Household cleaners or solvents can damage the finish on your Relish products.
7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus that produce heat.

9. For interior use only.
10. Protect the power cable from being walked on or pinched, particularly at plugs and the point where they exit from the apparatus.
11. Only use attachments/accessories specified by the manufacturer.
12. The mains plug should be readily available to disconnect the equipment.
13. This product does not have any user-serviceable parts. Do not open or disassemble or attempt to repair it or replace any components. Do not use if the apparatus has been damaged in anyway, such as power-supply cable or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

FCC Statement

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This

equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

ISED RSS Warning/ISED RF Exposure Statement

ISED RSS Warning: This device complies with Innovation, Science and Economic Development Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

This equipment complies with ISED radiation exposure limits set forth for an uncontrolled environment.

This equipment should be installed and operated with minimum distance 20cm between the radiator & your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter

Note:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates,uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined

by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help



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