



## Airline Travel with the Firefly GoTo Seat

Although we recommend the GoTo for use during flights, unfortunately, it has not yet been approved by the Federal Aviation Administration (FAA). FAA deem the GoTo Seat to be a carry-on item and as such it falls with individual airlines to approve the use of GoTo on their aircraft.

Using a GoTo on a flight allows the child to be independently supported, but still restrained by the compulsory FAA lap belt but allows them to be fully upright, in their own comfortable seat.

Under no circumstances should a child travel in a GoTo seat other than the one prescribed by their OT, PT, or Doctor as they will have taken great care in choosing the correct size for the weight and measurements of your wee one.

The good news is we have heard from many customers that they have been able to use their GoTo Seats on the following airlines previously:

Aer Lingus  
Air Canada  
American Airlines  
British Airways  
Delta Airlines  
EasyJet  
Emirates  
FlyBe  
Jet2  
KLM  
Qatar Airlines  
Southwest  
Thomson / TUI  
US Airlines  
Virgin - including Virgin Australia and Virgin Atlantic  
Westjet

Unfortunately, some airlines require customers to seek authorisation before every flight, rather than having a blanket agreement on their web site. Luckily, some, like Emirates, have already added this to their web site's FAQs, so customers never have to enquire, and we have spotted many customers flying with the GoTo seat with this company.

More than one of the above companies has asked customers to travel with a letter from their doctor / physician stating that the child requires support while sitting, and especially during a flight. Some airlines also will only allow them on certain seats and we would always advise contacting them in plenty of time before flying, preferably up to 14 working days. The advice on EasyJet's web site is to email their Special Assistance team 14 days before hand with the subject line 'Special Assistance Request.'

Some advisors may still be applying outdated information, for example, that you have to purchase 'extension straps' to use the seat – all GoTo seats have shipped with these straps since 2017. They are the ones you use to strap the seat to a dining room chair; there is no need to purchase extra straps.

It is also recommend that customers never refer to the GoTo as a 'seat' but as a 'postural support seat' as airlines interpret this as a 'car seat' which definitely require certain crash testing codes, which a postural seat does not. They may ask for a certain label or code to be on the seat – neither of these are requirements for postural seats. We would consider the postural seat to be similar to a 'comfort aid' as mentioned in EasyJet's web site: *Comfort aids (such as cushions) can be used on board so long as the aircraft seat belt can still be used.*

Our advice would be to ask to speak to the airline's Special Assistance team in plenty of time, sometimes called Medical Team, Medical Bureau etc, and advise them that the child has been prescribed a postural support seat by their doctor, you have a letter indicating this, and you would like to receive confirmation before travelling that there will be no issue turning up with the seat which has its own extension belt to secure it, but still allows the airplane's normal FAA required seat belt to be used.

